

# Software Update With New Versions

Software versions are update through work plans for all new modifications and additions after analyzing them, testing their outputs and applying them on actual work. Ultimate Solutions provide clients with a new version every year on average. Software versions are updated for the following:

- 1 To add new requirements for software that have been approved by research and development team.
- 2 To add the special requirements of market and new activities.
- 3 To make necessary updates for software environment and methods of use.
- 4 To overcome any deficiency appeared in previous versions.

Updates are made on limited items and sometimes do not include all software. However, updates are important to clients on the whole. Furthermore, Ultimate Solutions provides a comprehensive version for the applied modules of software and environment of use between every two or three versions. Our clients are provided with these updates in accordance with agreement terms of providing after-sales service.

## Upgrade To Onyx Pro2015

Onyx Pro version 6.0 is available for clients from mid-2015 to upgrade their previous versions to Onyx Pro 2015. This version is important for all our clients as Development Team of Onyx Pro has added the summary of many studies, research and expertise. Our clients in the Middle East were main partners in Onyx Pro 2015 development and they will find what help them to develop their business.

## Why Upgrade to Onyx Pro2015

- 1 New environment of use such as log-on, work method and new logical divisions that add more easiness for user tasks.
- 2 To use many additions in various modules and features which are new components needed by businesses enterprises in work procedures.
- 3 To overcome shortcoming elements in previous versions.
- 4 Modules integration of Onyx Pro 2015 to meet the needs of business enterprises by merging computerization in components and shifting to an advanced stage of institutional work and organization control.

## Requirements:

These requirements are very important to achieve the best use of capabilities available in Onyx Pro 2015 software. These requirements are techniques or organizational requirements in work entity.

- 1 Firstly, we advise the client to have original versions for the basic software, such as Windows Operating System or other, Oracle databases, and others.
- 2 To achieve the best display, users screens should support resolution (1024 × 768).
- 3 To use the feature of financial documents archiving, it is preferred to prepare a separate server for so as not to impact on server specified for data processing by attached images size of documents; in addition to add scanner devices for users authorized for documents archiving.
- 4 Regarding those who use some of Onyx Pro software separately such as Payrolls or Assets, the upgrade will achieve linking all these systems' operations with the rest of financial software. For some clients, this may require financial, administrative, or organizational arrangements.
- 5 Auditing, closing the last month, and making backups for the last transaction of entry are a prerequisite and reserve before carrying out upgrade process.

## Upgrade to Onyx Pro 2015

The upgrade process to Onyx Pro 2015 are carried out through one of the following options:

- **Upgrade Clients Software:** the effects of this upgrade on the client's used systems in all additions and features. This option achieves full integration between all software used by the client. This kind of upgrade is carried out by the technical support engineer of Ultimate Solutions via contacting the near branch which always provides technical support for the client.
- **Full Upgrade to Onyx Pro2015:** by this kind of upgrade, the client gets the necessary updates for software he uses. The client also gets the rest of Onyx Pro software needed by his institution, which he hasn't have yet.

This update would be carried out by the branch in the client area, which will give him a full consultation to develop his business computerization via Onyx Pro 2015 package which is suitable for the client activities nature.

Technical support engineers and Ultimate consultants carry out installation of new software and all updates as well as users training. The client shall pay differential amounts in return for additional software.